

- Daily Rates: As listed.
- Weekly Rates: 5 Days hire = 4 x the daily rate.
- 7 Days Hire: 5 x the daily rate.
- Long Term Hires: For longer periods please contact our Hire Desk for a competitive price.

Provisional Bookings

Equipment may be provisionally booked or "pencilled". We will normally attempt to contact the customer before releasing equipment held under a pencilled booking to another client. However, you must inform us as soon as possible in writing if you wish to confirm or withdraw a pencil booking.

Insurance

All equipment will be at your risk from time of its delivery to you or your carrier until its return to Presteigne Charter's premises or carrier. The equipment must be insured by you against physical loss or damage on an all risks basis for its replacement cost new. In addition, such insurance should include cover in respect of Presteigne Charter's loss of revenue, if the equipment is lost, damaged or destroyed, for an amount equal to and continuing at the same rate as Presteigne Charter's hire charges from the date of its loss or damage until its repair, replacement or payment to Presteigne Charter's satisfaction. You must on request provide Presteigne Charter with reasonable evidence of your insurance.

Delivery and Collection

Presteigne Charter offers a complete logistical service for our global customer base. Starting from our own fleet of vehicles in the UK, through to worldwide airfreight and International couriers. Presteigne Charter provides the full solution. We can also co-ordinate any shipment carnets as well as other import & export requirements. All delivery & collection charges – by quotation. All of Presteigne Charter's delivery vehicles are fitted with satellite vehicle tracking system which enhances the effectiveness of our fleet.

Hours of Business

Our booking office is open from 08.00 – 19.00 Monday – Friday (public holidays excepted). 24 hour pager service line: +44 (0)7659 174689 (Max 20 minute response time).

Call-out Charges

For orders above £150.00 excl.VAT there will be no call-out charge.
For orders below £150.00 excl.VAT there will be a call-out charge of £50.00 outside of stated office hours. However, Presteigne Charter reserves the right to raise additional charges where call-out is due to neglect or misuse of equipment or no fault is found.

Electrical Safety

Presteigne Charter operates a strict maintenance programme so as to ensure, so far as is reasonably practicable, the electrical safety of its equipment. As a part of this programme, mains leads are tested on return from hire and all portable appliances are thoroughly examined and tested by trained personnel. Test certificates for individual items of equipment can be supplied on request.

Health & Safety

The welfare of our employees, and other persons who may be affected by our undertaking, is of vital importance to us and we are committed to their Health and Safety at all times. We are continuously monitoring our performance against legislative requirements and our own health and safety procedures. Our aim at all times is to be not only the best, but the safest supplier of broadcast related equipment in the business. We will not consciously make a business decision that will compromise safety at any time. The commitment of the company is based on the desire to provide a working environment that will protect and promote the physical and mental health of all employees, and other persons who may be affected by our products and services. A copy of Presteigne Charter's Health and Safety Policy Statement is available upon request.

Missing Accessories Charges

Equipment will be supplied with such accessories, if any (e.g. cables, manuals, lamp bulbs, lens caps and hoods), as detailed on the inventory list inside the equipment flight case. Although these accessories should be adequate in most cases for the normal use of the equipment, you are advised to notify us of any specific requirements. If any items are missing at the time of equipment return, we will give you written notice and after a ten day period reserve the right to make a charge at new replacement cost for each missing item (Minimum total charge £20.00 plus VAT).

Terms and Conditions

The Terms and Conditions contained in our Hire Agreement shall govern the hire of all equipment by Presteigne Charter to the exclusion of any other terms and conditions unless otherwise agreed by us in writing.